



CENTRAL FLORIDA FOOT AND ANKLE CENTER, LLC

101 6th St. NW ~ Winter Haven, FL 33881
1115 Lakeland Hills Blvd. ~ Lakeland, FL 33805
2211 N. Blvd. W. ~ Davenport, FL 33837
www.FLFootandAnkle.com
Phone: (863) 299-4551 ~ Fax: (863) 299-2310

RETURNS ON MEDICAL PRODUCTS

By law medically prescribed products cannot be returned because they cannot be redispensed. OSHA (Occupational Safety and Health Administration) standards do not allow medical products that have come in contact with the body to be placed on another person. The items cannot be cleaned well enough to satisfy OSHA standards. The only time a product may be returned is if there is a defect in that product within 30 days after being dispensed. That is why the Central Florida Foot and Ankle Center Representative takes great care to ensure that the product is appropriate and is fit to the patient before they leave the physician's office. The patient is also informed of the price at that time and has the right to refuse to take the product.